Functions	EntryMaster	Horse Monkey	Horse-Events	Entrymaster Additional Info *	Horse Monkey Additional Info	Horse-Events Addiional Info
Training						
Website / remote Training	✓	✓	✓	Remote training available by email and hard copy	Chat support	
121 Training	✓	✓	✓	121 Training offered to all new clients. Evening group sessions weekly 7-8pm	Group and individual sessions will be coordinated along with supporting User Guide and Online Help articles	
Average turnaround to answer queries	Same Day	24h		Average 1.5h	Average 1.5h	Within 24 hours - usually a lot quicker but dpends what it is
Support hours	✓	✓	✓	Queries/Tickets can be raised 24 hours/7 days - SLA 12 hours	9-5 Working Days	
Dedicated support email - operating hours?	✓	✓	✓	Queries/Tickets can be raised 24/7	Chat available 27/4 - Office hours	
Pricing						
No upfront service cost for use of system	✓	✓	✓		Base package is FOC to Organisers, upgrades packages are available for advanced features	
Booking fee	✓	✓	✓	£1.20 Includes any number of entries per event	£1.50 Includes any number of entries per event	From 80p (Free for free rallies)
Transaction fee	✓	✓	✗	1.5%+20p for standard UK cards	1.5%+20p for standard UK cards	Horse Events pays these for the Branch
Payments to Branch Account	✓	✓	✓	Frequency established via Stripe Account which can be set to daily, weekly, monthly or custom	Frequency established via Stripe Account which can be set to daily, weekly, monthly or custom	Monthly
Bookings managed by Branch directly (inc all refunds)	✓	✓	✓			Organisers can edit and cancel bookings which will refund automatically based on the terms then choose
Bookings managed by 3rd party (inc all refunds etc)	✓	✓	✓	Additional 25p fee per transaction (not class entry) for booking management		Additional cost
Ability to create free of charge rally	✓	✓	✓	No booking fee	No booking fee	No booking fee
Ability to create rally but handle payment separately (eg BACS to Branch)	✓	✓	✗		Requires Professional upgrade to enable the recording of "offline" transactions	
Key Features						
Ability to create multiple sessions within single rally/event	✓	✓	✓			
Ability to create multiple sessions within single rally/event	✓	✓	✓			
Ability to allow limited number of "taster" non PC members to a rally	✓	✓	✓			
Ability to allows bookings from Branch only, other Branches within area, all Pony Club members or non-members	✓	✓	✓			Based on the terms decided by the organiser rallies can be set as - Branch only, Area only, or open to any PC. This is then verified when a booking is made
Ability to copy rallies/events and update fields as required	✓	✓	✓			
Ability to set up mandatory / optional questions to be completed on entry such as ability, tests passed etc	✓	✓	✓			
Ability to use discount / voucher codes	✗	✓	✓	Discount/voucher option not yet available.	Discount functionality to allow discounts and pack creation for bookings	
Ability to allow a "deposit" and then multiple payments for an event such as Camp	✓	✓	✓			
Ability to record "special requirements" for a member	✓	✓	✓			

Functions	EntryMaster	Horse Monkey	Horse-Events		Entrymaster Additional Info *	Horse Monkey Additional Info	Horse-Events Addiional Info
Ability to move booking to another event	✓	✓	✓				
Ability for payments to be collected on behalf of Branch and then passed to the Branch at an agreed time	✗	✗	✓				
Ability for payments to be passed directly to the Branch via Stripe	✓	✓	✗				Horse-Events pays merchant gateway fees for organisers it is not deducted from the entry fees
Ability to update achievements /tests in 3rd party system	✓	✓	✗				
Ability to book ticket only (for non horse events) to include any questions ie food choices/ dietry requirements etc	✓	✓	✓				
Ability to book any extra payments or preferences to the booking ie; pre paid catalogue, badges, pre paid postage etc	✓	✓	✓				
Ability book sponsorship packages as required	✓	✓	✓				
Ability to book trade stands where required	✓	✓	✓				
Ability to book team events/classes	✓	✓	✓			Can also issue team times and results	Options to book; Team events, Team mangers to assign teams from account, Individual entries to be combined as team members.
Ability to tailor any event - ask any question and limit answers as required	✓	✓	✓			Questions can be asked on event basis or individual item/class basis	
Ability to collect commentator notes	✓	✓	✓				
Option to attach external files ie videos/ images or documents as part of the order or entry level	✓	✓	✓				Custom Fields can be added on request to a booking form
Ability to add results and reporting of results	✓	✓	✓			Across multiple diciplines with a range of templates from basic ranking to % and timed round scoring (individual and team functionality) and live scoring!	upload results, add in url link
Ability to print steward sheets with class entries in multiple formats	✓	✓	✓				Entry downloads can be accessed and downloaded at anytime into excel. The system links to Pony Club results so event reports can be downloaded from here
Option to add sort/start order for show jumping competitions	✓	✓	✓			Not just Showjumping multiple disciplines - Drag and drop facilites to move riders around, along with many other functionality options such as pinning combinations, adding breaks, notes, withdrawals and holding time, splitting classes and capturing riders from another class	
Option for bespoke reports as required	✓	✓	✓			Paid for services	
Option to print address labels or for competitor number labels	✓	✗	✓				Number template available
Option to email all or specific entrants per event or within database based on email templates taking into account GDPR preferences	✓	✗	✓			Does have the ability only to email within an event to the riders booked on that event via upload document feature - great for Camp itinerys, Showground/stabling maps etc	Auto emails for event postponing, newsflash, and cancelling an event can be made from the system. Emails can be accessed via the event entries page for organisers to email individually
Option to add postal entries free of charge	✓	✓	✗			Requires upgrade	
Ability to book stabling - to set up your options as required and associated reporting	✓	✓	✓				Lots of extra add ons availaible for events. Stabling, Party Tickets, Camping, Medical Fees, Bales etc

Functions	EntryMaster	Horse Monkey	Horse-Events		Entrymaster Additional Info *	Horse Monkey Additional Info	Horse-Events Addiional Info
Ability to operate a waiting list for a rally and contact them if place becomes available	✓	✓	✓				